



# **Columbus Chamber of Commerce Privacy Policy**

## **Overview**

When visiting or using the features and services offered at [www.columbus.org](http://www.columbus.org) (the “Website”) provided by the Columbus Chamber of Commerce (“we”, “us”, or “our”), we may request and/or otherwise collect certain information from you. This Privacy Policy describes what information about your business and other information that may be collected by us and how we use and disclose such information. This Privacy Policy applies only to information collected on-line through this Website.

## **Information We Collect**

### **1. Navigational Information**

We may gather navigational information during each user’s visit to the Website. In the process of gathering navigational information, non-personally identifiable information (e.g., domain type, browser version, service provider and IP address) may be collected. Such information may be gathered by us to learn more about the technical efficiencies of the Website (such as the time it takes a visitor to connect to the Website or download pages) and the use of the Website by visitors, including the areas of the Website that are most visited or the time of a last visit to a page on the Website. We use this information to better understand and improve a visitor’s experience at the Website.

### **2. Business Information and Personal Information**

We collect the following categories about you and/or your business when you join our membership, sign up for our email list, tell your story, or contact us: your name, organization name, title, address, email address, telephone number, credit card information, and other general information about your business (such as business category, number of full time employees, number of part time employees, etc.). We may also collect any personal information that you include when you contact us.

## **How We Use and Disclose Your Information**

The information collected on our Website will not be sold or rented to third parties. Any information you provide on this Website is used to enable us to provide services and features offered on the Website, to respond to your inquiries or requests, to promote this Website and/or the services and features provided by the Website and to support the mission of the Columbus Chamber of Commerce (including, without limitation, providing aggregate information about the membership directory and other listings).

Information made available on the membership directory (including any personal and/or other contact information) may be accessed, viewed and downloaded by other members of the Website. We may also make certain information (such as name, title, and address) available to our Premier members.

The Columbus Chamber of Commerce shares member information with our select partners. If you would prefer that we not share your member information with our partners, please contact us at: 614-221-1321

In addition, we may use third parties to provide specific services, such as maintaining the Website. These third parties may have access to and use of the information collected from you in order to perform services for us.

If we were ever merged with, acquired by or acquire another business entity, some or all of the personal information collected about you would be shared with this entity, as well as retained by us. You should also be aware that we may disclose specific information about you if necessary to do so by law or based on our good faith belief that it is necessary to conform or comply with the law, protect the users of our Website or the public, or resolve any type of dispute.

## **Cookies**

On our Website, we use a browser feature known as a cookie. A cookie is a small data file that is stored by your web browser on your computer. Cookies are used to pass information as you go through the pages within our Website. We use cookies to help deliver a better experience on our Website and to remember you when you return to our Website.

## **Public Forums**

The Columbus Chamber of Commerce may make forums available to its users at various times or the ability for users of the website to upload videos. Please remember that, unless otherwise stated, any information that is disclosed in these areas becomes public information and you should exercise caution when deciding to disclose your personal information in these areas (including uploading videos into these areas that contain your image).

## **Links**

For your convenience, our Website may contain links to other sites or other advertising of third party sites, products or services. We are not responsible for and do not endorse the privacy practices or the content of any such sites, products or services.

## **Privacy of Children**

The Columbus Chamber of Commerce does not knowingly collect or maintain information provided by children under the age of 13.

## **Security**

You will have the ability to select and use a password to help prevent the unauthorized access your member account information by others. The security of your personal information depends on your protection of your member account password. Please do not disclose your member account password to unauthorized people. Additionally, we use SSL encryption technology to provide security while information is being transmitted over

the Internet. While we implement the above security measures on this Website, you should be aware that 100% security is not always possible.

### **Changes to this Policy**

We reserve the right to change this Privacy Policy from time to time by posting revisions on our Website. Should there be a material change to our information collection and use practices, it will be applied only to information collected on a going-forward basis.

### **Questions**

If you have any questions about our Privacy Policy, or the practices of this Website please contact us at:

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150 S. Front St.  
Suite 200  
Columbus, OH 43215  
614-221-1321

Columbus Region    614.225.6953    [www.columbusregion.com](http://www.columbusregion.com)